Contents

| 1 | Service products |
|-----------------|----------------------------------|
| Intro | duction |
| Warr | anty4 |
| Servi | ce products 5 |
| Er | ngine oil 6 |
| Co | oolant6 |
| Br | ake fluid 8 |
| Interv | vals at a Glance 9 |
| Main | tenance - without ASSYST |
| main | tenance computer11 |
| ln ⁻ | tervals and engine oil grades 11 |
| Speci | ial maintenance requirements. 12 |
| Dι | ust filter/Combination filter 12 |
| Di | esel particle filter 12 |

| 2 | Maintenance service |
|--------|-----------------------------|
| Oil se | ervice Plus and maintenance |
| servi | ce 13 |
| Work | in addition to engine oil |
| repla | cement * 17 |
| Work | in addition to maintenance |
| servi | ce * |
| Spec | ial maintenance service* 20 |

| Body builder | 2 |
|----------------------------------|-------|
| Delivery/handover inspection | 2 |
| Oil service Plus/Maintenance sei | rvice |
| Additional work during maintena | nce |
| service | 24 |

Introduction

This Maintenance Booklet is intended to serve as a guide to the maintenance requirements of your vehicle.

In order to ensure that your vehicle continues to operate reliably, please ensure that the work we have specified is carried out regularly and in good time.

Risk of accident and injury



Always have maintenance work carried out in good time. Failure to do this can lead to malfunctions or faults in systems that may be vital to safety. This could cause an accident, thereby endangering yourself or others.

Always have maintenance work carried out at an authorized Sprinter dealer which has the necessary specialist knowledge and tools to carry out the work required. DaimlerChrysler recommends that you use an authorized Sprinter dealer for this purpose.

All work relevant to safety or on safetyrelated systems must be carried out at an authorized Sprinter dealer.

Risk of injury



Please make sure that you read the technical documentation, such as the Owner's Manual and Service Information, before carrying out any maintenance work.

Maintenance work does not include repair work. Repair work must be invoiced separately.

Maintenance work will be confirmed in this booklet an authorized Sprinter dealer which does the work.

DaimilerChrysler vehicles undergo continuous development. We therefore ask you to appreciate that technical progress can also affect the scope of maintenance work.

Introduction

Your vehicle is equipped with the ASSYST "Active Service System". This means that the different loads to which the vehicle is subjected during operation, are determined individually. Sensors detect the actual load on the engine oil according to the

- Engine oil level
- Oil temperature
- Coolant temperature
- · Engine speed
- Road speed
- Engine load, etc.

and use this as a basis for calculating the service scope required for your vehicle.

About a month before the service is due, the multi-function display indicates whether

Service A: oil service plus

or

Service B: maintenance service

should be carried out. The display appears for approximately 10 seconds after you have switched on the ignition. The remaining distance in miles/kilometres or the remaining period in days is also shown at the same time. When the remaining period in days is displayed, the symbol is also shown.

If the service due date has been exceeded:

- The service display will flash for 10 seconds in the multi-function display after the ignition has been switched on,
- A minus sign appears before the service due date

An authorized Sprinter dealer will reset the service display after every service (oil service plus or maintenance service).

Further information about the ASSYST service indicator can be found in the "Operation" section of the Owner's Manual.

2

Warranty

The Sprinter Dealer is at your disposal for maintenance work. Each of these dealers has the equipment and tools, the specially trained, skilled and experienced personnel and receives regular technical instruction from DaimlerChrysler Vans LLC to ensure that your vehicle is inspected and maintained thoroughly and in accordance with the latest procedures.

Please follow the instructions given in this service booklet and ensure that they are observed, even if you hand the vehicle over to a third party for use or care.

By not observing these instructions you may void your warranty rights.

If the specified oil and maintenance services are not carried out regularly or at the time intervals specified, a decision as to the validity of a warranty claim can only be made after DaimlerChrysler Vans LLC has investigated your claim.

The use of special lubricant additives is not recommended.

The use of such additives may affect your warranty rights.

With regard to legal stipulations concerning emissions control, please note that engines have to be serviced and adjusted in accordance with special instructions and using special measuring equipment. Modifications to or interference with the emissions control systems are not permissible.

All authorized Sprinter Dealers are familiar with the relevant and appliable regulations.

Service products

Service products are:

- Fuel
- Lubricants (e.g. engine oil, transmission oil, hydraulic fluid, grease)
- Antifreeze, coolant
- Brake fluid

Approved service products are listed in the Owner's Manual Chapter: Service Products and Capacities. Information on these specifications can be obtained from an authorized Sprinter dealer.

For notes on capacities, see the **Technical** data section of the Owner's Manual.

Environmental note



Dispose of service products in an environmentally-responsible manner.

Risk of injury



Service products constitute a health hazard. They contain toxic and caustic ingredients.

Service products are highly flammable.

Please follow the instructions below to avoid injuries to yourself and others:

Avoid inhaling vapours. In enclosed spaces, always ensure there is sufficient ventilation to avoid poisoning.

Service products must not come into contact with the skin, eyes or clothing. In the event of contact with the skin, clean the affected area with soap and water to prevent acid burns or any other injuries.

In the event of contact with the eyes, rinse them thoroughly with plenty of clean water. If any service product is swallowed, consult a doctor immediately.

If a service product should get on your clothes, change them immediately to avoid the risk of them catching fire or any other injuries.

Keep away from fire and open flames and refrain from smoking when handling service products due to their highly flammable nature.

Keep service products out of the reach of children.

Observe the safety notices on the service product containers regarding toxicity, risk of acid burns and risk of fire.

2

Service products

Engine oil

The maximum time between changing the oil will only be achieved if a particularly high grade engine oil is used (e. g. in accordance with sheet no. 229.5/.51 or 228.5/.51 of the Owner's manual Chapter Service Products and Capacities).

The SAE class (viscosity) of the engine oil must be selected in accordance with the average air temperature for the time of year.

The use of unapproved engine oils may limit your warranty entitlement.

On vehicles which operate in strenuous conditions, e.g. extremely short distances with frequent engine stops, the oil change interval can be reduced with ASSYST. The intervals for the other maintenance positions are not affected by this.

In the case of low vehicle mileages, change the engine oil and replace the filter on diesel and gasoline engines **after no more than 2 years.**

Information is available from any authorized Sprinter dealer.

Coolant

Risk of poisoning



Coolant contains toxic components. Should coolant be swallowed, consult a doctor immediately.

Coolant must not come into contact with the skin, eyes or clothing. Clean any affected areas with soap and water. In the event of contact with the eyes, rinse them thoroughly with copious amounts of clean water. Change out of contaminated clothing immediately.

Service products

A coolant is added at the factory, which ensures adequate antifreeze and anti-corrosion protection.

The coolant is a mixture of water and a corrosion inhibitor / antifreeze. Within the cooling system, the coolant ensures

- anti-corrosion protection
- antifreeze protection
- a higher boiling point

For reasons of anti-corrosion protection and to increase the boiling point, the coolant is added to the cooling system all year round – even in countries with high temperatures.

Check the antifreeze / corrosion inhibitor concentration in the coolant twice a year.

Have the coolant renewed every 15 years/after a maximum of 180,000 miles (288,000 km).

For information concerning capacities, see the **Technical data** section of the Owner's Manual.

To avoid damage to the cooling system, only use an approved corrosion inhibitor/antifreeze additive.

Whenever the coolant is renewed, a concentration of 50% by volume of corrosion inhibitor / antifreeze should be maintained. This provides antifreeze protection down to -34 °F (-37 °C).

Do not exceed a concentration of 55% by volume (antifreeze protection down to approximately $-49\,^{\circ}F$ [$-45\,^{\circ}C$]), since the heat dissipation properties deteriorate at higher concentrations.

In the event of coolant loss, do not add water alone, but sufficient antifreeze/corrosion inhibitor to maintain the correct concentration.

The water in the coolant must satisfy certain requirements. These are often met by mains supply drinking water. The water must be specially treated if the water quality does not come up to the required standards.

Any authorized Sprinter dealer will gladly advise and assist you if you require further information about operating safety and road safety when driving your vehicle.

2

Service products

Brake fluid

Risk of poisoning



Brake fluid contains toxic components. Should brake fluid be swallowed, consult a doctor immediately.

Brake fluid must not come into contact with the skin, eyes or clothing. Clean any affected areas with soap and water. In the event of contact with the eyes, rinse them thoroughly with clean water. Change out of contaminated clothing immediately. Only used brands which have been tested and approved – observe the correct boiling point.

In the course of its service life, the boiling point of the brake fluid will fall due to the continuous absorption of moisture from the atmosphere. If the brakes are placed under extreme stress (for example on a long, steep downhill stretch) vapour bubbles can then form in the brake system, thus impairing the braking effect.

Have the brake fluid changed **every 2 years**, if possible in the Spring.

Intervals at a glance

| | (Where tim | Perform Maintenance Every (Where time and mileage are listed, follow the interval that occurs first) | | |
|---|------------|--|-----------|--|
| Maintenance Item | Miles | Kilometers | or Months | |
| Change the engine oil and engine oil filter. Diesel and Gasoline engines. | 10,000 | 16 000 | 24 | |
| Rotate Tires | 10,000 | 16 000 | 12 | |
| Replace fuel filter. | 10,000 | 16 000 | 12 | |
| Replace brake fluid every 2 years | | | 24 | |
| Replace vehicle interior dust (air conditioning) filter. | 30,000 | 48 000 | 36 | |
| Inspect the brake linings, replace if necessary. | 30,000 | 48 000 | 36 | |
| Inspect the battery fluid level for the additional battery in the engine compartment. | 30,000 | 48 000 | 36 | |

Intervals at a glance

2

| | Perform Maintenance Every (Where time and mileage are listed, follow the interval that occurs first) | | |
|---|--|------------|-----------|
| Maintenance item | Miles | Kilometers | or Months |
| Inspect chassis and body U-bolt for proper torque. (Only necessary at 1st maintenance service). | 30,000 | 48 000 | 36 |
| Replace the engine air cleaner filter. | 60,000 | 96 000 | 48 |
| Replace spark plugs. | 60,000 | 96 000 | 72 |
| Replace automatic transmission fluid and filter. | 60,000 | 96 000 | 72 |
| Replace V-belt on gasoline engines | 60,000 | 96 000 | 72 |
| Inspect poly-V-belt for wear and signs of damage. Replace as necessary. | 60,000 | 96 000 | 72 |
| Change rear axle fluid. | 180,000 | 288 000 | 120 |
| Flush and replace engine coolant. | 180,000 | 288 000 | 120 |

Maintenance - without ASSYST maintenance computer

| Intervals and engine oil grades | | |
|---------------------------------|--------------------|---|
| Gasoline engine | | 2 |
| Oil Service Plus | every 10,000 miles | |
| Maintenance service | every 30,000 miles | |

Special maintenance requirements

Dust filter/Combination filter

The dust filter for heating/ventilation, rearcompartment air conditioning or the airconditioning combination filter is replaced during the maintenance service. These will also be replaced before a service is due if a lot of dust has accumulated or if air-recirculation mode is frequently used.

Diesel particle filter

The loading of the diesel particle filter has to be checked for the first time at 90,000 miles (144,000 km).

If the loading is still under the threshold at 90,00 miles (144,000 km), the loading of the diesel particle filter must be rechecked at every Oil Service Plus/maintenance service.

If the loading exceeds the threshold, then the diesel particle filter must be replaced.

Once the new diesel particle filter has been fitted, the test cycle begins again after 90,000 miles (144,000 km).

| | Oil service Plus | Maintenance service |
|---|------------------|---------------------|
| Checked by aftersales service advisor | | |
| Vehicle checked for paint, corrosion or accident damage | • | • |

| Vehicle interior | |
|--|---|
| Function check and condition | |
| Signalling equipment, indicator lamps | • |
| Headlamps, exterior lighting | • |
| Windscreen wipers, rear window wiper, windscreen washer system | • |

| | Oil service Plus | Maintenance service |
|--|------------------|---------------------|
| Engine compartment | | |
| Engine: oil change and filter replacement | • | • |
| Fluid levels checked, corrected if necessary If fluid is lost, trace and eliminate cause - as a separate order. | | |
| Engine cooling system: Corrosion inhibitor / antifreeze checked and corrected as necessary. | | • |
| Hydraulic brake system | | • |
| Power-assisted steering | | • |
| Additional battery (in engine compartment) | | • |
| Windscreen washer system | • | • |

| | Oil service Plus | Maintenance service | |
|---|------------------|---------------------|---|
| Engine | | | |
| Poly-V-belt checked for wear and damage. | | • | |
| Replace dust filter for heating/ventilation or active charcoal-/combi filter for air conditioning | | • | 3 |
| Road wheels, brakes | | | |
| Tire pressures: corrected as necessary, including spare tire | | • | |
| TIREFIT tire sealant: expiry date checked Replacement invoiced separately. | | • | |
| Check brake pads for thickness of lining and check that the brake discs are in good condition Rear wheels removed and refitted (twin tires) | • | • | |
| Parking brake readjusted | | • | |

| | Oil service Plus | Maintenance service |
|--|------------------|---------------------|
| Vehicle underbody | | |
| Checks for leak tightness and condition. Checked for abrasion points and correct routing of lines! | | |
| All assemblies: Engine, transmission, axles, steering, power steering pump, brake | • | • |
| All lines and hoses | • | • |
| Rubber sleeves, shock absorbers | • | • |
| Front axle joints | • | • |
| Steering tie rod joints and steering arm joints | • | • |
| Chassis and body | | |
| Secondary rubber springs: Visual check | | • |
| Check condition of steering mechanism | | • |
| Service indicator | | |
| Service indicator reset | • | • |

Work in addition to engine oil replacement *

At every engine oil change

Engine

Fuel filter with water separator: fuel filter replaced

* Additional work will be listed and invoiced separately.

3

Work in addition to maintenance service*

Every 3 years / max. 60,000 miles/96,000 km

Air clean filter element renewal (note installation date)

At every maintenance service

Lubrication work

Trailer coupling

Chassis and body

Trailer coupling: check operation, play and retaining fixtures

Vehicle interior

Dust filter for rear-compartment air conditioning replaced

At every 2nd maintenance service

Spark plugs replaced

Automatic transmission oil and filter change

* Additional work will be listed and invoiced separately.

Work in addition to maintenance service*

Every 2 years

Hydraulic brake system: brake fluid renewed

For the first time at 90,000 miles / 144,000 km

Loading of the diesel particle filter checked, diesel particle filter replaced if necessary (> page 12)

* Additional work will be listed and invoiced separately.

3

Special maintenance service*

Every 180,000 miles / 288,000 km

Rear axle: oil change

Every 15 years /max. 180,000 miles / 288,000 km

Coolant renewed

Observe correct coolant composition.

* Additional work will be listed and invoiced separately.

Body builder

| 1st body builder | Please tick as appropriate: | |
|--|---|----------------------------|
| The following work / modifications have been carried out, e.g. on the chassis, cab, body (panel van) or mounting of additional assemblies or superstructures: Work carried out and equipment installed in accordance with DaimlerChrysler Body / Equipment Mounting Directives. | Place | |
| | Special authorisation obtained from | Date |
| | DaimlerChrysler AG, body approvals department (see Body / Equipment | Odometer reading |
| | Mounting Directives). | |
| | Operating and maintenance instructions for the work / modifications carried out or for assemblies installed have been added to the vehicle's documentation. | Signature |
| The vehicle has been subjected to quality control/final inspection with regard to any work/modifications carried out. No faults/defects were found. | | Stamp of body manufacturer |

Body builder

2nd body builder

The following work / modifications have been carried out, e.g. on the chassis, cab, body (panel van) or mounting of additional assemblies or superstructures:

3

The vehicle has been subjected to quality control/final inspection with regard to any work/modifications carried out. No faults/defects were found.

Please tick as appropriate:

Work carried out and equipment installed in accordance with DaimlerChrysler Body / Equipment Mounting Directives.

Special authorisation obtained from DaimlerChrysler AG, body approvals department (see Body / Equipment Mounting Directives).

Operating and maintenance instructions for the work / modifications carried out or for assemblies installed have been added to the vehicle's documentation. Place

Date

Odometer reading

Signature

Stamp of body manufacturer

Delivery/handover inspection

| Delivery / handover inspection |
|--|
| Performed in accordance with specifications. |
| |
| |
| Odometer reading |
| Disco |
| Place |
| Date |
| Date |
| Signature |
| orginature |
| |
| |
| |
| |
| |
| |
| Stamp of authorized Sprinter dealer |
| Stamp of authorized Sprinter dealer |

| Repair order no. | |
|--|--|
| Work in addition to engine oil replacement Work in addition to maintenance service Additional maintenance work according to year | Replaced |
| Oil change Engine Viscosity Automatic transmission Rear axle | For the first time at 90,000 miles (144,000 km) Diesel particle filter checked Diesel particle filter replaced |

| Date Odometer reading Repair order no. | Oilservice Plus Maintenance service |
|--|--|
| Work in addition to engine oil replacement Work in addition to maintenance service Additional maintenance work according to year | Replaced Air cleaner Dust filter: heating/ventilation Coolant Brake fluid |
| Oil change Engine Viscosity Automatic transmission Rear axle | For the first time at 90,000 miles (144,000 km) Diesel particle filter checked Diesel particle filter replaced |
| | Signature/stamp of authorized Sprinter dealer |

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| | Date Odometer reading Repair order no. | | Oilservice Maintenar | Plus nce service |
|---|--|-----------|-------------------------|--|
| 3 | Work in addition to eng Work in addition to mai | • | Replaced | Air cleaner Dust filter: heating/ventilation Coolant Brake fluid |
| | Oil change Engine Automatic transmission Rear axle | Viscosity | | me at 90,000 miles (144,000 km) Diesel particle filter checked Diesel particle filter replaced |

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